



**Best Reemployment  
Eligibility  
Assessments (REA)  
and Reemployment  
Services**

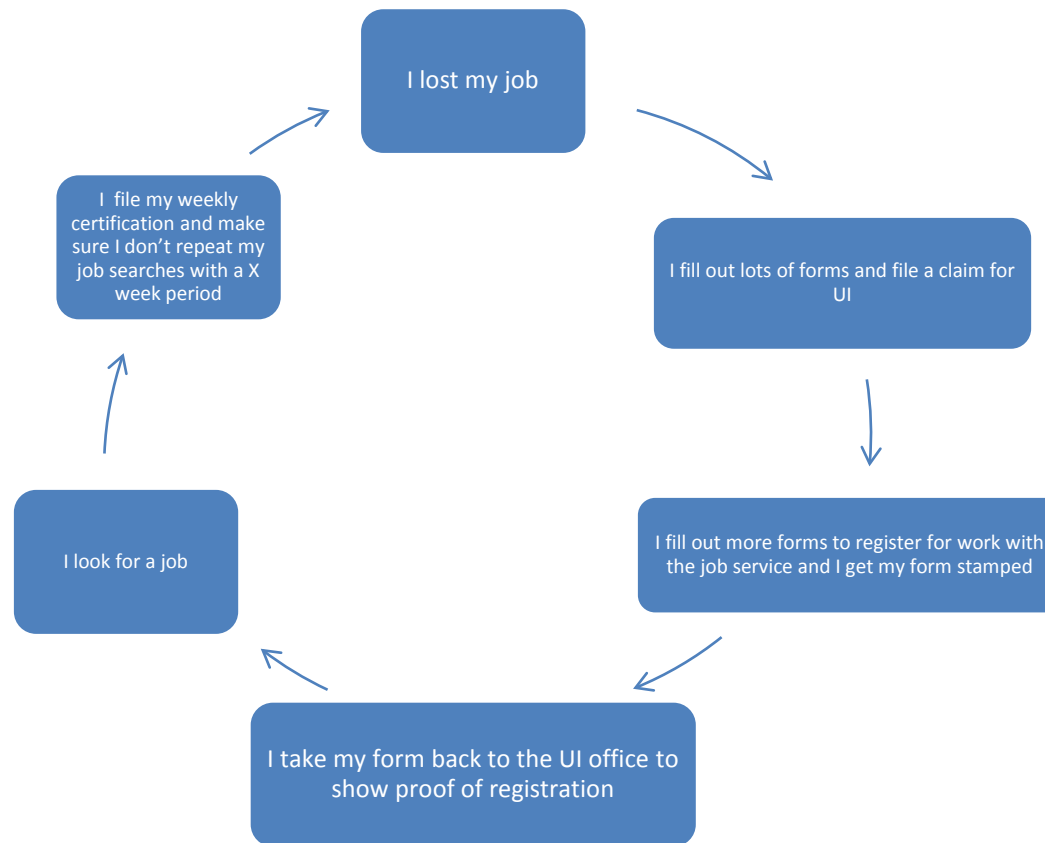
June 23, 2016

*Building Integrated Workforce Development Systems*

- Where do I go to file for Unemployment?
- I have to visit another office to try and find a job?
- Many forms, many stops, and too many headaches
- What do those folks do on the other side of the office and why don't they work as hard as we do?
- Not all job seekers are claimants, but all claimants are job seekers (with a few exceptions).



# Before Integrated Systems



# There's got to be a better way

- Can we please reduce the number of forms?
- Is there anyway to eliminate the amount of data entry?
- How about two systems that talk to each other or better yet how about having ONE system that allows for claims filing and work registration?
- Can the left hand and right hand figure out what the other is doing?
- Is there a way to improve the entire system by processing UI claims quickly and accurately while putting people back to work?

- **Enhances rapid re-employment** – Claimants are immediately presented with jobs that match information they provide on registration. This applies to initial registration and weekly certification.
  - **Automates Work Search Verification** – The system can automatically verify if claimants are meeting work search requirements and send suitable notifications.
- 
- **Automates Weekly Certification** – Weekly certification is easier and quicker, as the system will already be aware of jobs the claimant has viewed and applied to. UI staff can be notified immediately if a claimant has accepted a job.
  - **Provides a Single Sign On** – One website with one login (username and password) for UI and workforce customers streamlines staff work and improves the experience for claimants and employers.
  - **Minimizes Data Entry Duplication** – This includes an integrated UI claim and workforce registration. Improved data quality.
  - **Integrates REA and Profiling** – Claimants can be selected, scheduled, and automatically notified of these services and their attendance can be tracked within the same system.
  - **Reduces Fraud** – The ability to closely track and cross check the workforce activities of UI claimants reduces the opportunities for fraudulent activity.
  - **Increases effective sharing of information between UI and workforce staff** – Integration allows the one-stop system to more effectively assist claimants at local offices.
  - **Reduces Improper Payments**– Integration of both UI and workforce datasets minimizes the opportunities for overpayments, data entry errors and discrepancies.

- HiRE Helping Individuals Reach Employment
- Purpose: To transform the Louisiana unemployment system into a reemployment system.
- A fully integrated Unemployment Insurance/ Reemployment Services system
- Implementation – November 09, 2015



# Hire Splash Page

7



**JOBS IN DEMAND  
AROUND THE STATE**

**WHAT'S HOT  
IN YOUR AREA**

**RECRUITING  
EVENTS**

**Sign In**

- Register for your HiRE account
- Forgot Username/Password?
- En Español

**SEARCH FOR A JOB** Enter a keyword and/or city or ZIP code and radius to search for jobs in your area.

Keyword (e.g. Accountant) City ZIP Code Radius

Enter Keyword  Enter City  33755  10 miles

Find the best career for you - Louisiana Star Jobs [Additional search options](#)

## JOB SEEKER SERVICES

- Louisiana Star Jobs - Find a job, explore careers **NEW!**
- Job Ready - get certified to work **NEW!**
- Additional search options
- Post or create a resumé
- Get automated job alerts
- Help using this site
- Job seeker tutorials

## REEMPLOYMENT SERVICES

- Start or re-open an unemployment claim
- File for weekly unemployment benefits
- Other unemployment services
- How to use HiRE (video) **NEW!**

## EMPLOYER SERVICES

- Post a job opening
- Look for job candidates
- File Employee Separation Notice
- Current occupational trends
- Unemployment information
- Help using this site
- Employer tutorials

## WAGES AND LABOR DATA

- Occupation data
- Industry data
- Area data
- Louisiana Occupational Information System (LOIS)
- LMI statistical reports
- Publications

## GENERAL RESOURCES AND SERVICES

- Contact us
- Job fairs and events
- Youth services
- Veteran services
- Education and training - eligible training provider list
  - Training provider information **NEW!**
- Online learning

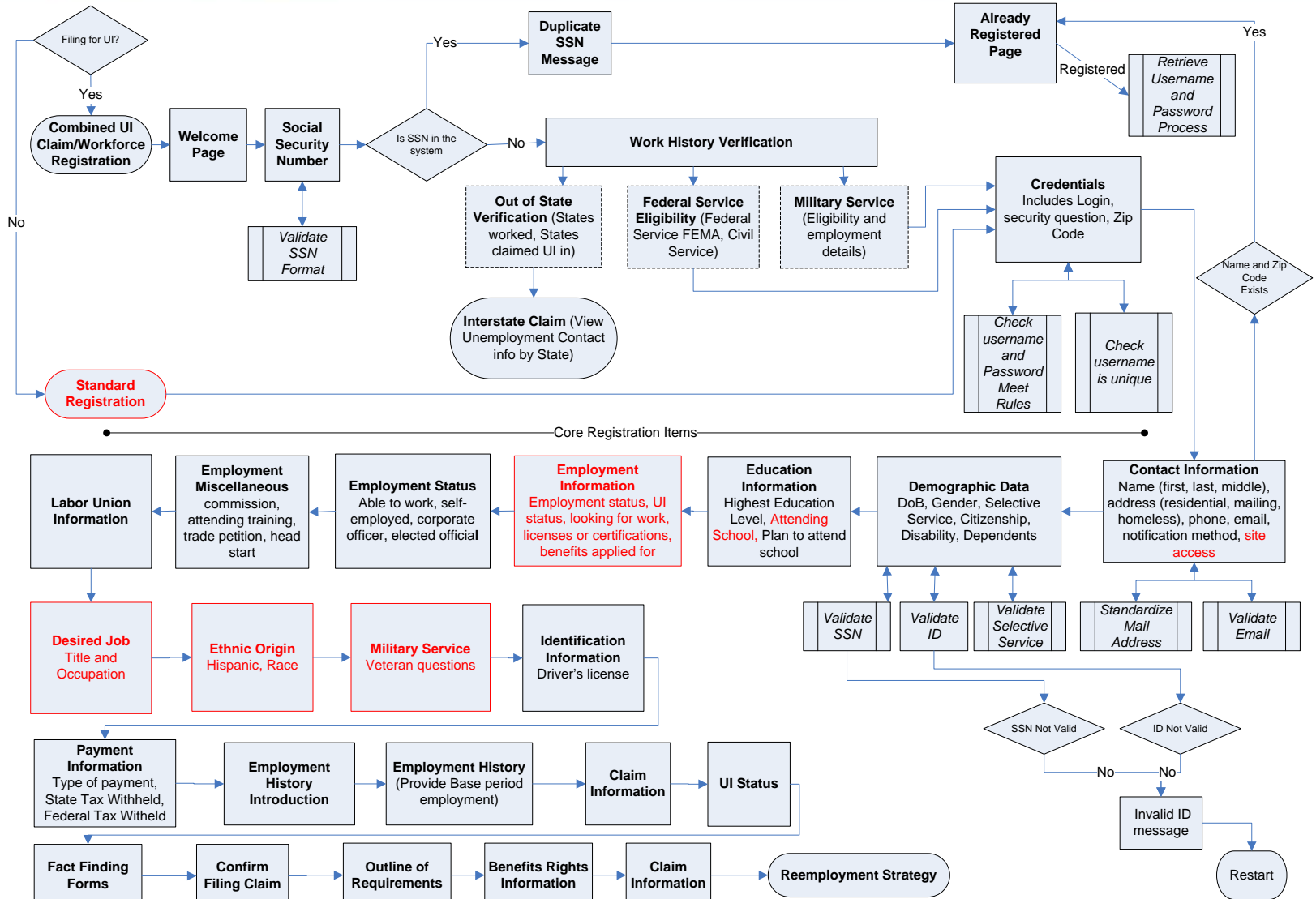
- Complete a registration/application
- Process the UI profiling model
- Determine UI Monetary eligibility
- File weekly certifications
- Schedule Various Service Points
- Verify attendance / completion
- Disqualify if necessary
- Reporting





# 1. Completing a claim

# Filing a Claim



Red text = Wagner-Peyser only



## 2. Profiling

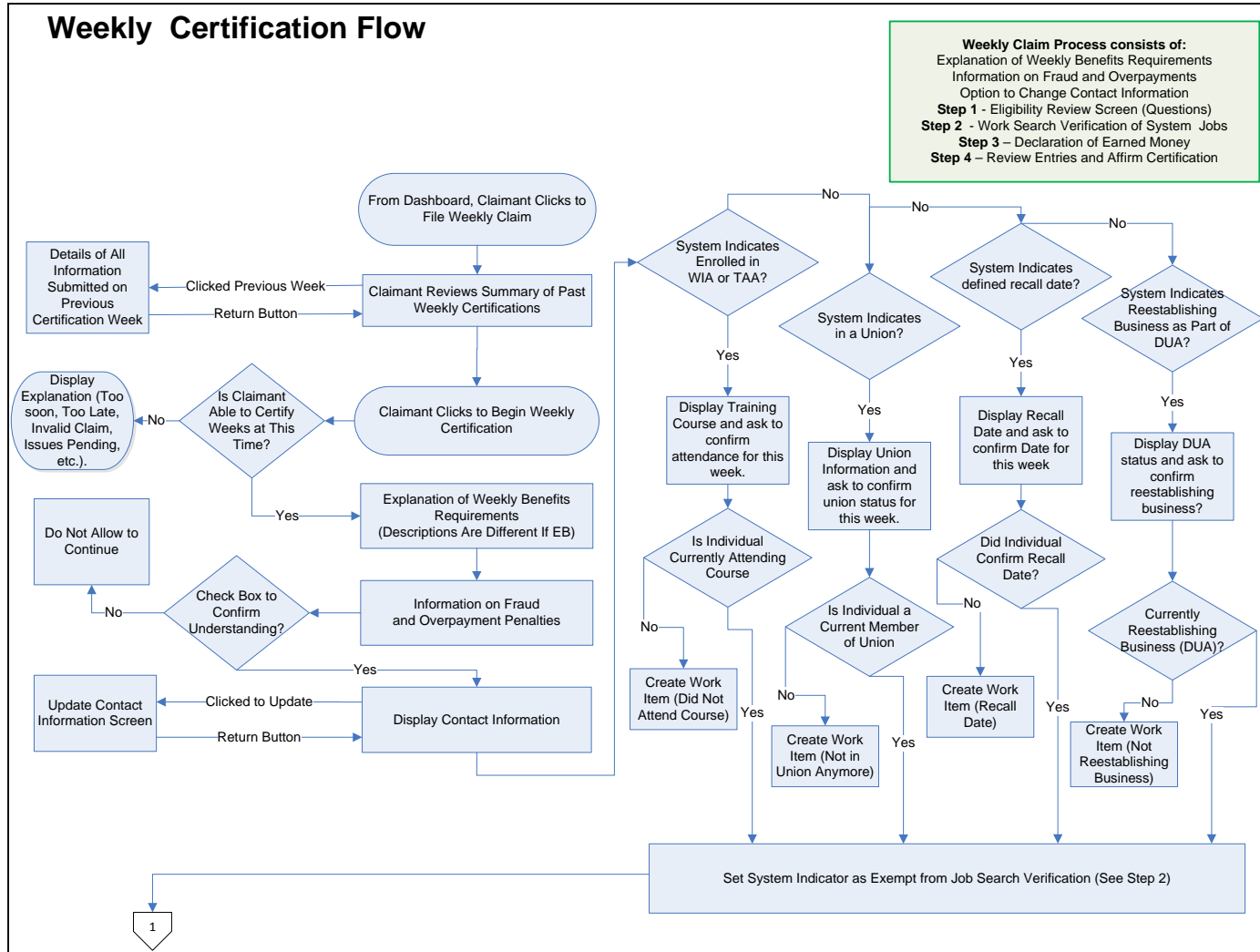
# Louisiana Profiling Model

- **Benefits Exhausted Ratio** is the ratio of benefits collected over benefits entitled, (BENEFITS EXHAUSTED PCT)
- **Amount** is the maximum benefit amount in dollars. (MAXIMUM BENEFIT AMT)
- **Average Wage 1** is the average weekly wage in dollars. (AVG WKLY WAGES 1)
- **Old Claim** is equal to one if a prior claim has been made. (PRIOR CLAIM INDICATOR)
- **Weekly Ratio** is the weekly benefit amount divided by the average weekly wages (WEEKLY BENEFIT AMT/AVG WKLY WAGES 1)
- **Education** is categorized as follows: high school degree (HS Degree); some college, but not a four-year degree (Some College); four-year college degree (Bachelor's); or more than a four-year college degree (Grad/Prof). The fifth category, less than a high school degree, is left out to avoid perfect collinearity.
- **Employer Count** is categorized as follows: 0 previous employers (PEmp0), 1-3 previous employers (PEmp 1-3), and 4-8 previous employers (PEmp 4-8). The fourth category, more than 8 previous employers, is left out to avoid perfect collinearity.
- **Q2, Q3 and Q4** indicate the quarter in which benefits began. The fourth category, first quarter, is left out to avoid perfect collinearity. (BENEFIT YEAR BEGIN)
- **RLMA 2 -8** indicate the Regional Labor Market Area. The eighth category, RLMA 1, is left out to avoid perfect collinearity.
- **SOC** indicators are included at the two-digit level. SOC 11 is left out to avoid perfect collinearity.
- **NAICS** indicators are included. NAICS 11 is left out to avoid perfect collinearity

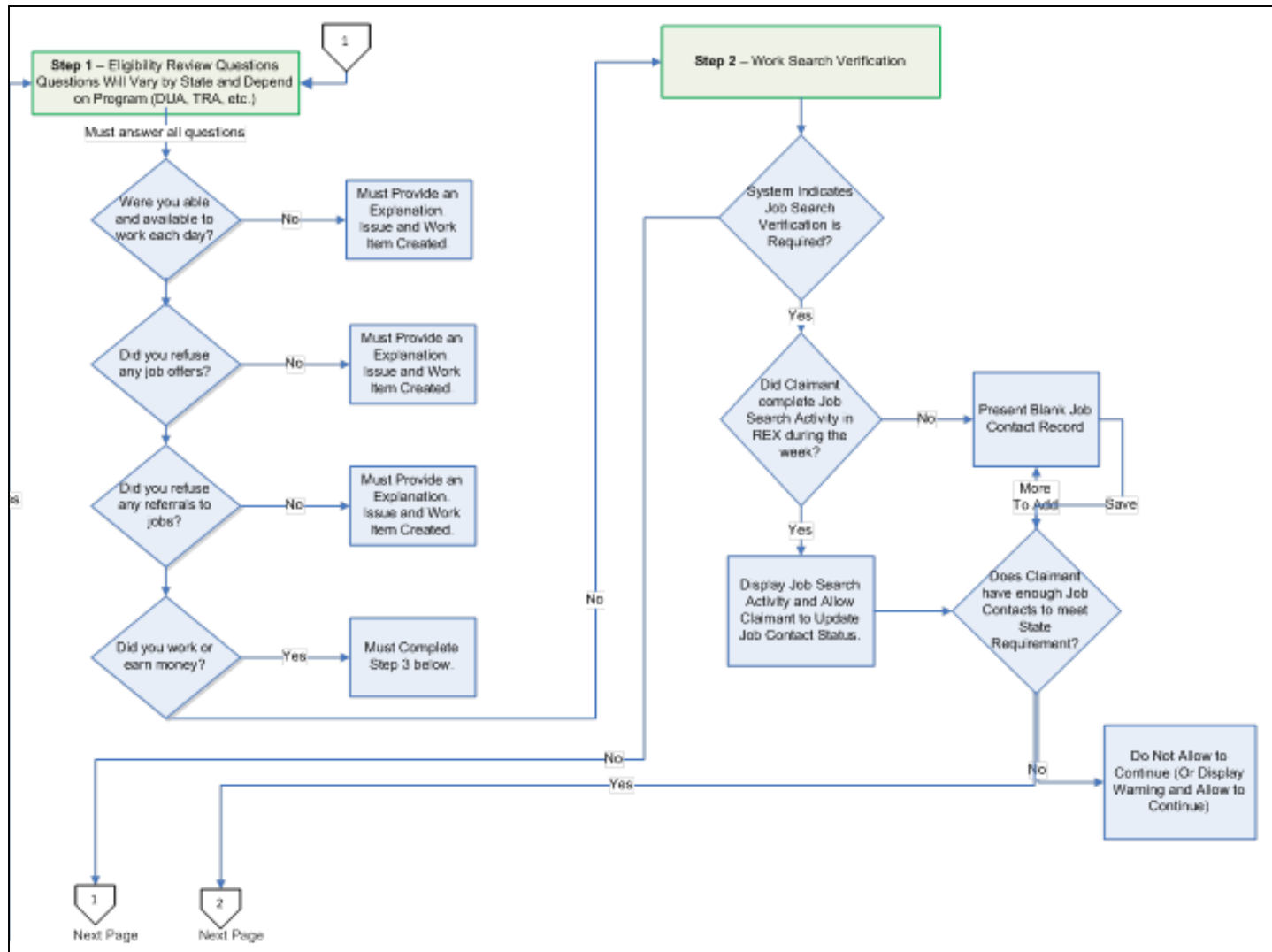


## 3. Filing Weekly Certifications

# How a Certification is Processed – 1 of 3



# How a Certification is Processed – 2 of 3







# Eligibility Review Questionnaire

## Eligibility Review Questions

During the week beginning Sunday, May 20, 2012 and ending Saturday, May 26, 2012:

\* Did you work or earn money?  Yes  No

\* Are you still employed at this job or working part-time, or were you separated from this employment due to Lack of Work?  Yes  No

\* Did you refuse any job offers?  Yes  No

\* If Yes, please provide an explanation:

\* Did you begin receiving a veteran's administration allowance, an employer pension or any other pension (excluding Social Security benefits) during this week?  Yes  No

\* Were you able and available to work each day?  Yes  No

\* Did you begin attending school or a training program during this week?  Yes  No

\* Did you receive or apply for workers' compensation during this week?  Yes  No

\* Did you receive a vacation or severance payment during the week?  Yes  No

\* Did you receive a bonus payment during this week, excluding any incentive payments or safety awards?  Yes  No

\* Did you receive any holiday pay during this week?  Yes  No

<< Back

Next >>

# Automated Work Search Verification

## Work Search Verification

Listed below are 3 jobs that you either contacted or applied to on HIRE in the week beginning Sunday, May 06, 2012 and ending Saturday, May 12, 2012. If you fail to make at least 3 job contacts per week your unemployment benefit payment may be denied. Job contacts include filling out job applications and sending resumes.

### Potential Job Contacts

Please enter the current status of each contact you made by clicking the *Update Status* link in the *Action* column.

#	Job title	Employer	Location	Source	Job Application Status	Contacted Employer	Action
1	<a href="#">Functional Lead/Project Manager</a>	CNSI Inc	New Orleans, LA 70802	PJB	Applied on 5/11/2012		<a href="#">Update Status</a>
2	<a href="#">Programmer Analyst</a>	Grambling State University	Grambling, LA 71245	PJB	Applied on 5/11/2012		<a href="#">Update Status</a>
3	<a href="#">QA - IV&amp;V Business Analyst / Subject Matter Expert</a>	SLI Global Solutions	Baton Rouge, LA 70802	PJB	Applied on 5/11/2012		<a href="#">Update Status</a>

Source: ★ [Preferred Employer], CORP [Corporate], EDU [Education Institution], GOVT [Government], HOSP [Hospitals], NEWS [Newspaper], PJB [Private Job Board], RECT [Recruiter], SJB [State Job Board], VOL [Volunteer]

### Additional Job Contacts

\* Did you contact any other employers or apply for any other jobs during the week beginning Sunday, May 06, 2012 and ending Saturday, May 12, 2012?  Yes  No

**Note:** Failure to select at least 3 contacted employers could result in denial of benefits.

<< Back

Next >>

# Reemployment Strategy

## Your Re-Employment Strategy

We have identified a re-employment strategy to assist you in quickly finding a new job in your area that matches your background. Please review this plan below;

### Your Strategy to Find a Job



In the month of January 2013, on this site 187 job postings were displayed for Computer Programmers in Jefferson Parish, Orleans Parish, Plaquemines Parish, St. Bernard Parish, and St. Charles Parish. Based on this information we recommended that you make at least **7 job contacts per week**. If you fail to make at least 3 job contacts per week your unemployment benefit payment may be denied. Job contacts include filling out job applications and sending resumé.

In the past 7 days you have not viewed or applied to any job positions.

There are 74 jobs immediately available for Computer Programmers in a 25 mile radius of your zip code of 70112.

[Click here to view these jobs.](#)

### Your Strategy to Get Recruited



You can use the Resumé Builder on this site to create a professional resumé and make yourself available online to qualified employers. This will increase your chance of being recruited by a suitable employer. You can have up to 10 different resúmes online. We recommend that **you have at least 1 resumé online on this site at all times**.

Currently you have **1 active - online resumé**. You should periodically update your resumé(s) on this site to keep them fresh. They can expire within 90 days of inactivity.

[Click here to access the Resumé Builder.](#)

### Your Strategy to Be Proactive using Virtual Recruiter



You can use the Virtual Recruiter on this site to save your job searches and automatically notify you of new job postings that match your requirements on a routine basis. This will increase your chance of finding the ideal job. You can have up to 25 different virtual recruiters active at one time. We recommend that **you have at least 1 Virtual Recruiter active on this site at all times**.

Currently you have **1 active Virtual Recruiter**. Please note that you should update your Virtual Recruiter's periodically so they do not expire.

[Click here to access the Virtual Recruiter.](#)

## Your Strategy to Get Classroom Training



You may wish to look at some local training that can help your reemployment. You may qualify for government assistance to pay for this training.

[Click here for more information on these benefits.](#)

We have identified **12 training programs** for Computer Programmers that are available from providers located within a 50 mile radius of your zip code of 70112.

[Click here to view these programs.](#)

## Your Strategy to Get Trained Online



There are also **397 online training courses** that are accessible from this site that cover various subjects and skills that may be useful in a new job.

[Click here to view these online courses.](#)

We recommend that **you complete at least 1 of these online courses a week**.

Currently you have viewed the following online training courses:

Course Title	Course Progress	Scores	Action
<a href="#">Microsoft PowerPoint 2003</a>	2.78% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Psychometric Tests</a>	50.00% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Financial Literacy</a>	2.83% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Microsoft Excel 2003</a>	0.00% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Microsoft Word 2003</a>	0.00% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Touch Typing Training</a>	10.96% completed	No Quiz Attempts	<a href="#">View</a>
<a href="#">Fundamentals of Accounting</a>	0.00% completed	No Quiz Attempts	<a href="#">View</a>



## 4. Service Points/Scheduling

# RESEA Matrix Quick Reference Guide

Service Points	HIRE
<b>Re-Employment Services and Eligibility Assessment (RESEA)</b>	
<p><u>SP15/UCX/SP1A</u></p> <p>2<sup>nd</sup> week claimed after     Monetarily Eligible</p> <p>Tuesday/Wednesday 9:00am/1:30pm</p> <p>(Indefinite disqualification)</p>	<ul style="list-style-type: none"> <li>• Conduct Orientation/Workshop</li> <li>• Eligibility Review</li> <li>• <u>SP15/UCX-Update 137</u> activity code under Wagner Peyser (WP)</li> <li>• <u>SP1A-Update 118</u> activity code under Wagner Peyser (WP)</li> <li>• Review/Update Employment Strategy in HIRE (Case Note Template)</li> <li>• Referral to at least one Reemployment Service</li> <li>• <u>Enter 104</u> activity code under Wagner Peyser (WP) with actual date service was provided &amp; completion status *(Other referral codes may be used as appropriate)*</li> <li>• Job Referral</li> <li>• Case Note</li> </ul>
<p><u>SP25/UCX/SP2A</u></p> <p>6<sup>th</sup> week claimed after     Monetarily Eligible</p> <p>Thursdays/Fridays 9:00am</p> <p>(Indefinite disqualification)</p>	<ul style="list-style-type: none"> <li>• Eligibility Review</li> <li>• <u>Update 121</u> activity code under Wagner Peyser (WP)</li> <li>• Review/Update Employment Strategy in HIRE (Case Note Template)</li> <li>• Referral to at least one Reemployment Service</li> <li>• <u>Enter 106</u> activity code under Wagner Peyser (WP) with actual date service was provided &amp; completion status *(Other referral codes may be used as appropriate)*</li> <li>• Job Referral</li> <li>• Case Note</li> </ul>
<p><u>SP35/UCX/SP3A</u></p> <p>12<sup>th</sup> week claimed after     Monetarily Eligible</p> <p>Scheduled Appointment</p> <p>(Indefinite disqualification)</p>	<ul style="list-style-type: none"> <li>• Eligibility Review</li> <li>• <u>Update 122</u> activity code under Wagner Peyser (WP)</li> <li>• Create WIOA Application</li> <li>• <u>Enter 102</u> activity code under WIOA</li> <li>• Review/Update Employment Strategy (Case Note Template)</li> <li>• Referral to at least one Reemployment Service</li> <li>• Create IEP (establish at least one Goal and one Objective)</li> <li>• <u>Enter 204 &amp; 205</u> activity code under WIOA *(Other referral codes may be used as appropriate)*</li> <li>• Job Referral</li> <li>• Case Note</li> </ul>
<p><u>SP45/UCX/SP4A</u></p> <p>16<sup>th</sup> week claimed after     Monetarily Eligible</p> <p>Scheduled Appointment</p> <p>(Indefinite disqualification)</p>	<ul style="list-style-type: none"> <li>• Eligibility Review</li> <li>• Review/Update IEP</li> <li>• Review/Update of established goal(s) and objective(s)</li> <li>• Job Referral</li> <li>• Case Note</li> </ul>
<p><u>SP55/UCX/SP5A</u></p> <p>20<sup>th</sup> week claimed after     Monetarily Eligible</p> <p>Scheduled Appointment</p> <p>(Indefinite disqualification)</p>	<ul style="list-style-type: none"> <li>• Eligibility Review</li> <li>• Review/Update IEP</li> <li>• Completion of Objective</li> <li>• Job Referral</li> <li>• Case Note</li> </ul>



## 5. Verify Attendance / Completion

## What happens if the job seeker fails to show up?

- The system determines a successful completion code does not exist.
- The system automatically renders an indefinite disqualification.
- A determination is generated and the phone starts ringing.



## 6. Reports



# LWC Reemployment Letters and Disqualifications Stats

## Reemployment Letters and Disqualifications Report

- Mail Date =: 05/05/2016  
- Due Date <=: 06/03/2016

### Letters Mailed Section

Total Letters Mailed	1467
----------------------	------

### Disqualification Section

Total Disqualification	304
------------------------	-----

Letter Types Generated		
Letter Type	Total Letters	Percentages
SP1-RESEA	148	48.00 %
SP2-RESEA	68	22.00 %
SP3-RESEA	55	18.00 %
SP4-RESEA	25	8.00 %
SP5-RESEA	10	3.00 %
Total Letters: 304		

Gender		
Gender	Total Individuals	Percentages
Female	79	26.00 %
Male	225	74.00 %
Total Individuals: 304		

# Louisiana / Texas Interface



Custom UI Reports - Interstate Work Registration Program

Staff Email Search ?

1 of 2 ?
100%
Print

## Interstate Work Registration Program

- Filter By Date: Sent Date
- Start Date: 05/27/2016
- End Date: 06/15/2016

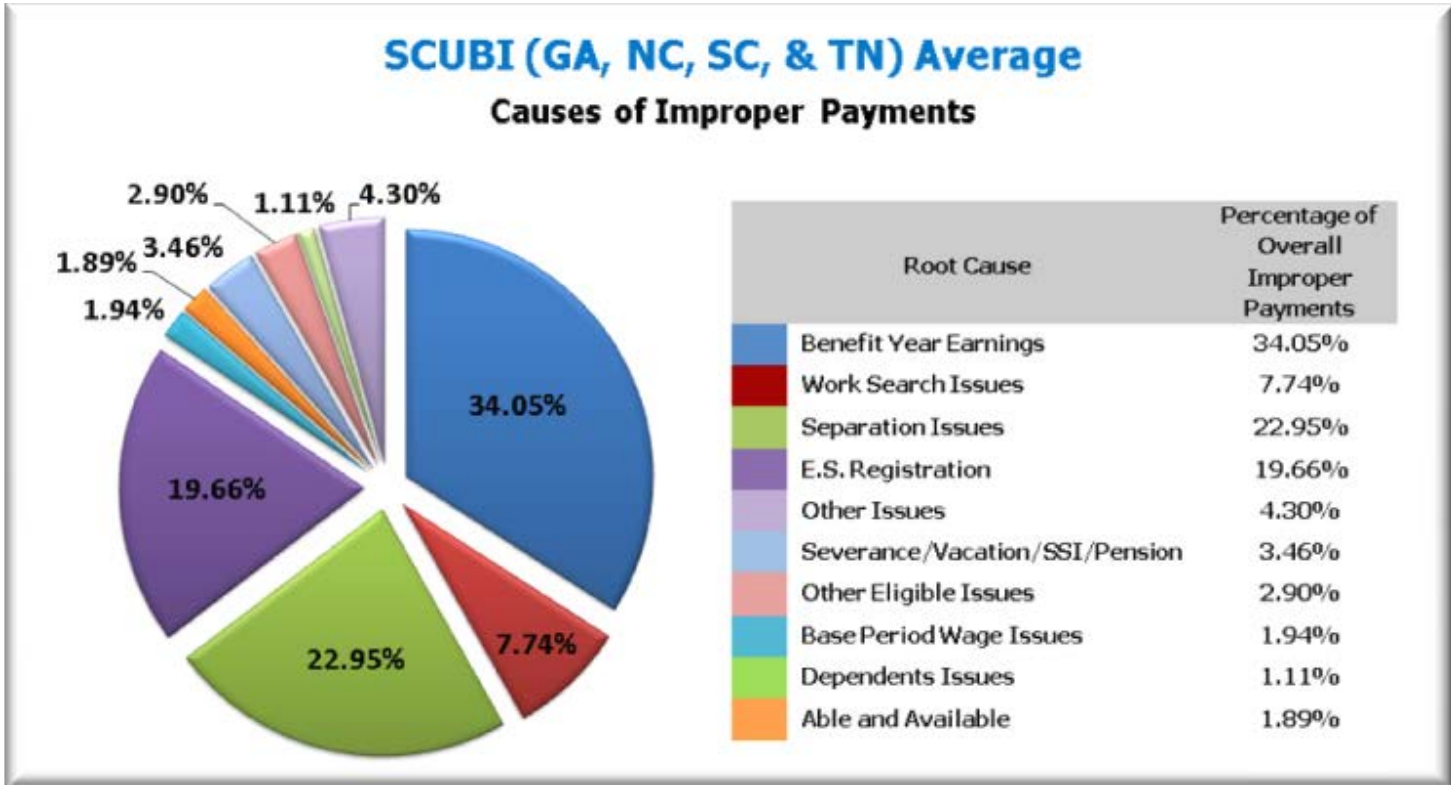
Louisiana / Texas Interface Report	
Total Number of Records Sent to Texas	134
Total Number of Compliance Records Received from Texas	54
Total Number of Disqualifications	6

SSN	App ID	First Name	Last Name	BYB	BYE	Date Record Sent	Compliance Date	Disqual. Start Date
-----	--------	------------	-----------	-----	-----	------------------	-----------------	---------------------



## 6. Prevention of Overpayments

# Three Year Average Improper Payments



- **Employment Service (ES) Registration** – In HiRE, a claimant cannot file a claim without registering for ES. Using GUS, the initial claim and the workforce registration (Wagner-Peyser application) are the same. This will virtually eliminate ES registration issues for in-state claimants.
- **Benefit Year Earnings (BYE)** – As an integrated system, if the employer is using GUS for recruiting, the system will flag an individual who has been identified as hired by an employer and is claiming benefits. The system can also interface with new hires and Equifax data to detect individuals who have been hired.

- **Work Search** – HiRE actively monitors the individual's work search and flags inactivity or suspect work search behavior. The system allows staff to focus on possible cases of improper payment.



**Questions?**

**Jeff Rhodes**

**Phone: 601 383 1501**

**Email: [Jrhodes@geosolinc.com](mailto:Jrhodes@geosolinc.com)**