

# WELCOME



## Nevada's REA/RES

## ReSEA

## Initiative

### Lessons Learned

**"Connecting Unemployment Insurance Claimants  
to Reemployment Opportunities"**

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# Combining RES and REA

- ❑ Nevada was participating in the National RES initiative (2001)

“...To enhance services to UI claimants...W-P Act funding expanded \$35 M for reemployment services – Source TEGL 01-01)...”

- ❑ REA initiative became available 2005

Nevada combined RES



and REA in 2005



# REA Initiative

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## □ Began 2005

### Nevada Combined the RES and REA initiatives:

- Added the Eligibility Review Form/Work Search Plan to the selection letter,
- RES staff began providing both reemployment services and UI Eligibility Review/Work Search Review during the interview,
- Enrolled claimants into both RES/REA initiatives.





# Benefits to Combining RES/REA

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## ❑ Improved efficiency

- Cuts out the middle man,
- Saves time – services are provided immediately,
- Saves money – one interview, Employment Services (ES) and Unemployment Insurance (UI) information provided at one time.

## ❑ Improved customer service

- Follow-up is easier
- Allows representatives to build rapport with customer



# Challenges Combining RES/REA

- ❑ **Staff Turnover,**
- ❑ **Cross Training:**
  - Critical that RES/REA/UI staff understand roles:
    - Developed step-by-step procedures for RES/REA/UI staff to follow,
      - › RES/REA staff are cross-trained on UI eligibility, issue identification, work search review and UI work test,
      - › UI staff are trained on O\*NET coding and RES/REA interview processes/services.





# "A True Partnership"

## "Nevada's Take"



ES/UI Collaboration  
Truly is a "WIN-WIN" Situation!



# “Nevada’s Process of Reconnecting”

- ❑ Job Seeker Record is Created at UI claim filing,
- ❑ Created a Call In selection system,
- ❑ Hired additional staff to deliver RES/REA services,
- ❑ Cross Trained RES/REA/UI staff
- ❑ Developed standardized UI policy and procedures for RES/REA/UI staff to follow,
- ❑ Measure and track UI Claimants selected for reemployment services:
  - Entered Employment Rate/UI Trust Fund Savings



# RES/REA Selection Process

## Nevada:

- Excludes Hiring Hall Union Members/ Temporarily Laid Off/Illness/Approved Training claimants,
- Claimants are selected after first payment; before second payment.
  - Initial Interviews
    - > One-on-one, in person interviews,
    - > Include Eligibility Review Form, Work Search Plan and a Reemployment Plan.
  - Follow-up Interviews
    - > One-on-one, in person interviews,
    - > Up to two follow-up interviews.





# RES/REA Interview

## ❑ RES Services:

- **Update Employment Service online registration:**
  - › work history, experience, skills, education, etc.
- **Other Services:**
  - › resume preparation assistance, labor market information, job search workshops, job match and referral to job openings

## ❑ REA Services:

- **Eligibility Review**
- **Work Search Plan**
- **Verify ID**
- **UI Work Test**



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# Reemployment Services (RES) Report Card 2001-2003

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## Two goals:

- ❑ **UI Duration – Trust Fund Savings (PY2002-2003)**
  - Reduced the UI Duration by an average 2.1 weeks
  - Trust Fund Savings: \$4.64 for every federal dollar spent
- ❑ **Entered Employment Rate**
  - Increased all claimant Entered Employment Rates 364%



# RES/ REA Initiative Report Card Since 2001

## Three goals:

### Assessments

- Over 141,000 UI claimant participants,

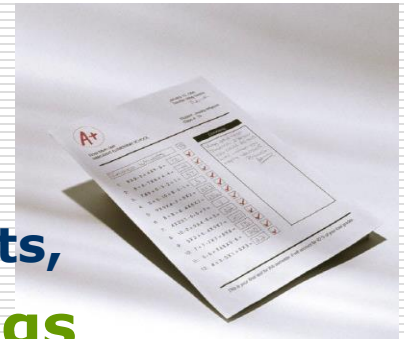
### UI Duration – Trust Fund Savings

- Trust Fund Savings: \$41M from 2001 through June 30, 2012. RES/REA funding (including RES Stimulus funding) totaled \$8.7M. Saved over \$4 for every federal dollar spent.

### Entered Employment Rate

- 81% RES/REA claimants returned to work (based upon Nevada wage/ WRIS four quarter data)

(Report quarter Jan. 1, 2012- Mar. 31, 2012)



# National REA Evaluation

Conducted by IMPAQ International:

❑ **First Report – Four State study**



❑ **Follow-up Report – Nevada – received January 2012**

- **Covered REA enrolled claimants July – December 2009**



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# National Evaluation Findings on Nevada REA: Evaluation

- ❑ REA participants received 3.13 fewer weeks of benefits compared to control group peers,
- ❑ REA participants received, on average, \$536 less in regular UI benefits and \$337 less in EUC benefits than control group members
- ❑ The estimated combined cost of providing REA and reemployment services was \$201 for REA participant. The average UI regular savings produced by Nevada's REA during the study period (\$536) was more than two times the average cost, while the average total UI savings (\$873) was at least four times the average cost.
- ❑ Nevada REA was very effective in assisting claimants obtain employment following program entry. REA participants were nearly 20 percent more likely than their peers to obtain employment in the first 2 quarters after program entry.







# What is ReSEA?

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- ❖ ReSEA stands for Reemployment Services and Eligibility Assessment.
- ❖ Replaces both REA and WPRS.
- ❖ See UIPL 13-15 dated March 27, 2015.



# ReSEA versus REA

The difference is more than the name

## ReSEA

Funds cover both the reemployment services and UI portions of the interviews.

Select WPRS eligible claimants.

Select claimants with less than five benefit checks.



## REA

Funds cover the UI portion of the interviews.

Avoid selecting previously selected WPRS claimants.

Selects claimants with less than two benefit checks.



# ReSEA - What Services To Provide?

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- ❖ **States are encouraged to focus on providing more intensive services to these individuals as these populations may have more barriers to reemployment.**
- ❖ **Requires the development of a more focused individual reemployment plan to serve the needs of the claimant.**



# Conclusion

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“...Nevada’s system of combining REA/RES...is a very effective mechanism for reducing UI Duration and ...assisting claimants to return to productive employment...”

(Source: REA Study, Nevada)



# Where to find the REA Evaluation Reports

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## ❑ REA Study – Full Report:

[http://wdr.doleta.gov/research/FullText\\_Documents/ETAOP\\_2012\\_08\\_Impact\\_of\\_the\\_REA\\_Initiative.pdf](http://wdr.doleta.gov/research/FullText_Documents/ETAOP_2012_08_Impact_of_the_REA_Initiative.pdf)

## ❑ REA Study – Report to Congress

[http://wdr.doleta.gov/research/FullText\\_Documents/ETAOP-2012-08\\_Report\\_to\\_Congress-on\\_FY\\_2009\\_REA-Appropriation.pdf](http://wdr.doleta.gov/research/FullText_Documents/ETAOP-2012-08_Report_to_Congress-on_FY_2009_REA-Appropriation.pdf)

## ❑ REA Study – Nevada

[http://wdr.doleta.gov/research/FullText\\_Documents/ETAOP\\_2012\\_08\\_REA\\_Nevada\\_Follow\\_up\\_Report.pdf](http://wdr.doleta.gov/research/FullText_Documents/ETAOP_2012_08_REA_Nevada_Follow_up_Report.pdf)





# Contact Information

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