


**WIOA AND UNEMPLOYMENT INSURANCE
REPORTING/REEMPLOYMENT/PERFORMANCE**

**UWC NATIONAL UI CONFERENCE
JUNE 18, 2015**

The “Opportunity” for UI in WIOA

- **The needs of businesses and workers drive workforce solutions**
 - **American Job Centers provide excellent customer service and focus on continuous improvement**
 - **The vision of a fully integrated workforce system providing easy access to the full array of services is realized through a unified strategic plan and shared governance**
 - **The workforce system is accountable, transparent, and data drives decisions and informs customer choice**
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The “Opportunity” for UI in WIOA

- **UI as a fundamental, integrated component of the workforce system**
- **Improved access for UI claimants needing assistance in filing claims**
- **WPRS, RESEAs, and reemployment services for claimants are fully integrated as part of local service delivery through AJCs**
- **State UI agencies playing a strong role in state strategic planning**
- **Opportunity to refresh relationships with LWIBs through MOU process .**
- **Opportunity to influence state policies that define One-Stop design, requirements, and certification**

UI as Mandatory One-Stop Partner

- **Must provide “information and assistance” as a career service through AJCs**
- **Must engage with Local Workforce Boards to enter into Memoranda of Understanding**
- **May be required to contribute to AJC infrastructure costs**
- **Work collaboratively with One-Stop partners to integrate data systems for service delivery and performance accountability**

UI and WIOA State Planning

UI needs to be at the state planning table to develop and implement state strategies for:

- **UI Services in AJCs**
- **Reemployment Service Delivery to UI Claimants**
- **One-Stop Service Delivery Design and Certification**
- **Development of Policies for One-Stop Infrastructure Costs**
- **Integrated Data Systems**
- **Need for UI Feedback Loop**

Reemployment Services for UI Claimants

- **UI Owns Reemployment of UI Claimants**
- **New Wagner-Peyser Language**
- **Integration of UI Programs that Support Reemployment: RESEA, WPRS, STC, SEA**
- **Rapid Response**
- **Integrated Data Systems that Support Connectivity and Reemployment**
- **Approved Training Policies**

WAGE RECORDS AND WIOA

- **WIOA Requires Use of Wage Records for Performance Measurement for All Core Programs (includes Adult Basic Education and Voc Rehab)**
- **Use of Wage Records for Program Evaluations by Labor and Education**
- **Eligible Training Provider List**
- **Wage Record Access Strategy Discussions**

NEXT STEPS

- **Notice of Proposed Rule-Making – Read and Comment by !**
- **ETA to Issue UI Specific Operating Guidance**
- **Technical Assistance Rolling Out Now & Ongoing**
- **State Planning Guidance in the Fall**

RESOURCES

- **WIOA Statute, Regulations, Guidance**

http://www.doleta.gov/wioa/eta_default.cfm

- **WIOA Technical Assistance (Webinars, Quick Start Action Planners, Evidence-Based Strategies that Work, and More)**

<https://wioa.workforce3one.org/>

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CALIFORNIA'S SERVICE MODEL REDESIGN
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THE FUTURE OF CALIFORNIA'S WORKFORCE SYSTEM

- **UI is an integral partner in the AJCCs**
- **From unemployed to re-employment**
- **Seamless service for EDD's UI customers**
- **UI/WSB – One Vision, One Team!**

HOW UI IS BEING INCORPORATED IN WIOA STATE PLANNING FOR IMPLEMENTATION

- **UI/Workforce Services Integrated Services Delivery Workgroup**
- **California's One Stop Design Workgroup**


WIOA OPPORTUNITIES

- **Provide a comprehensive service delivery model to help move UI claimants from unemployment to re-employment**
- **Provide Enhanced Services to UI claimants in AJCCs across the State**
 - **Assist UI claimants with Self-Service options**

WIOA CHALLENGES

- **Adequate funding to support UI services in AJCCs**
- **Systems integration**

STRATEGIES TO IMPROVE REEMPLOYMENT SERVICE DELIVERY TO UI CLAIMANTS

- **UI OnlineSM and UI Online MobileSM**
 - **Cross-Training for Workforce and UI Staff**
 - **Training for non-Workforce AJCC staff**
 - **Cross-Branch Workgroup – program integration**
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THE FUTURE OF CALIFORNIA'S WORKFORCE SYSTEM

Questions????