

National UI Issues Conference

June 28, 2018

UI Automated System Developments and Impacts on Employers

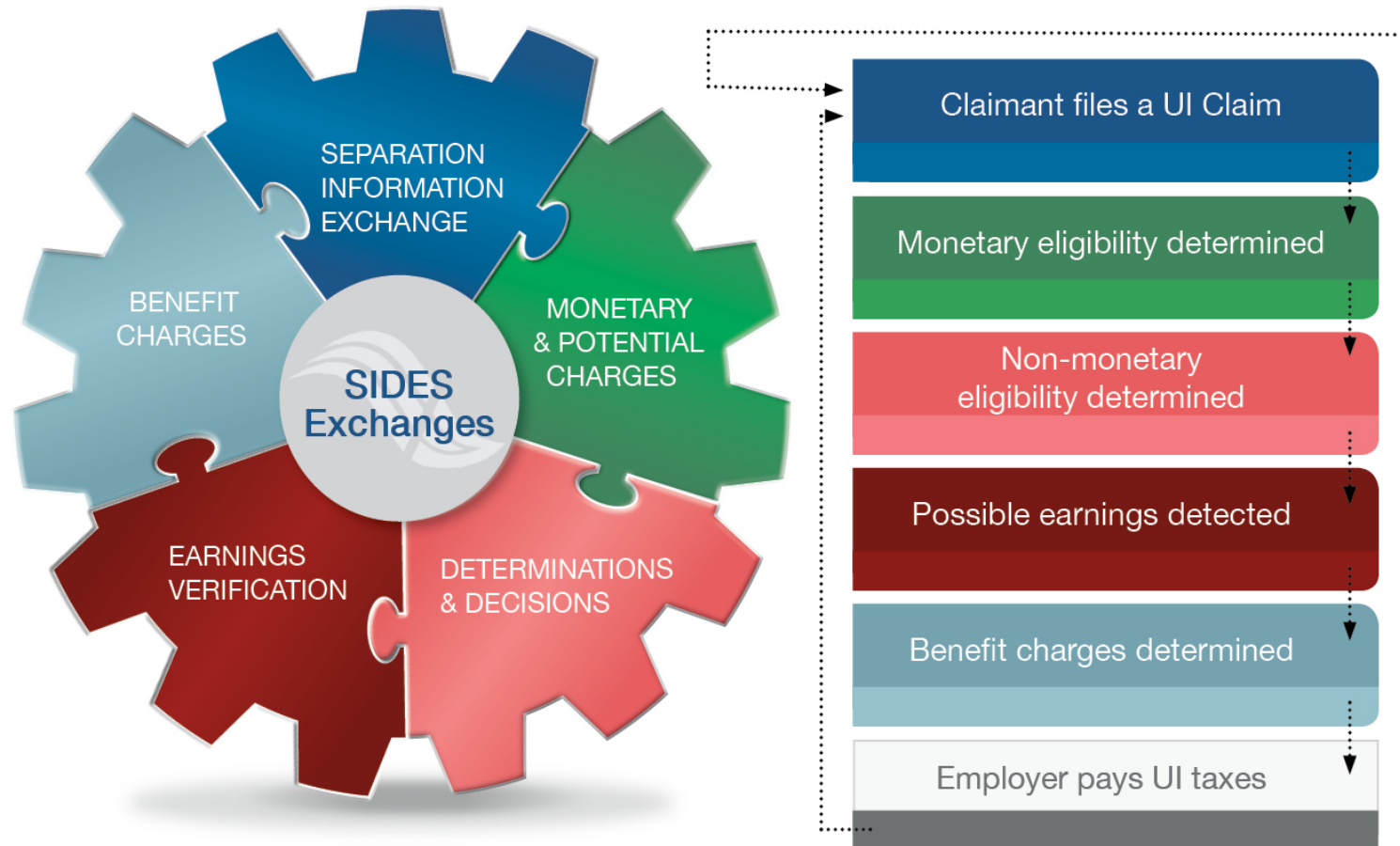


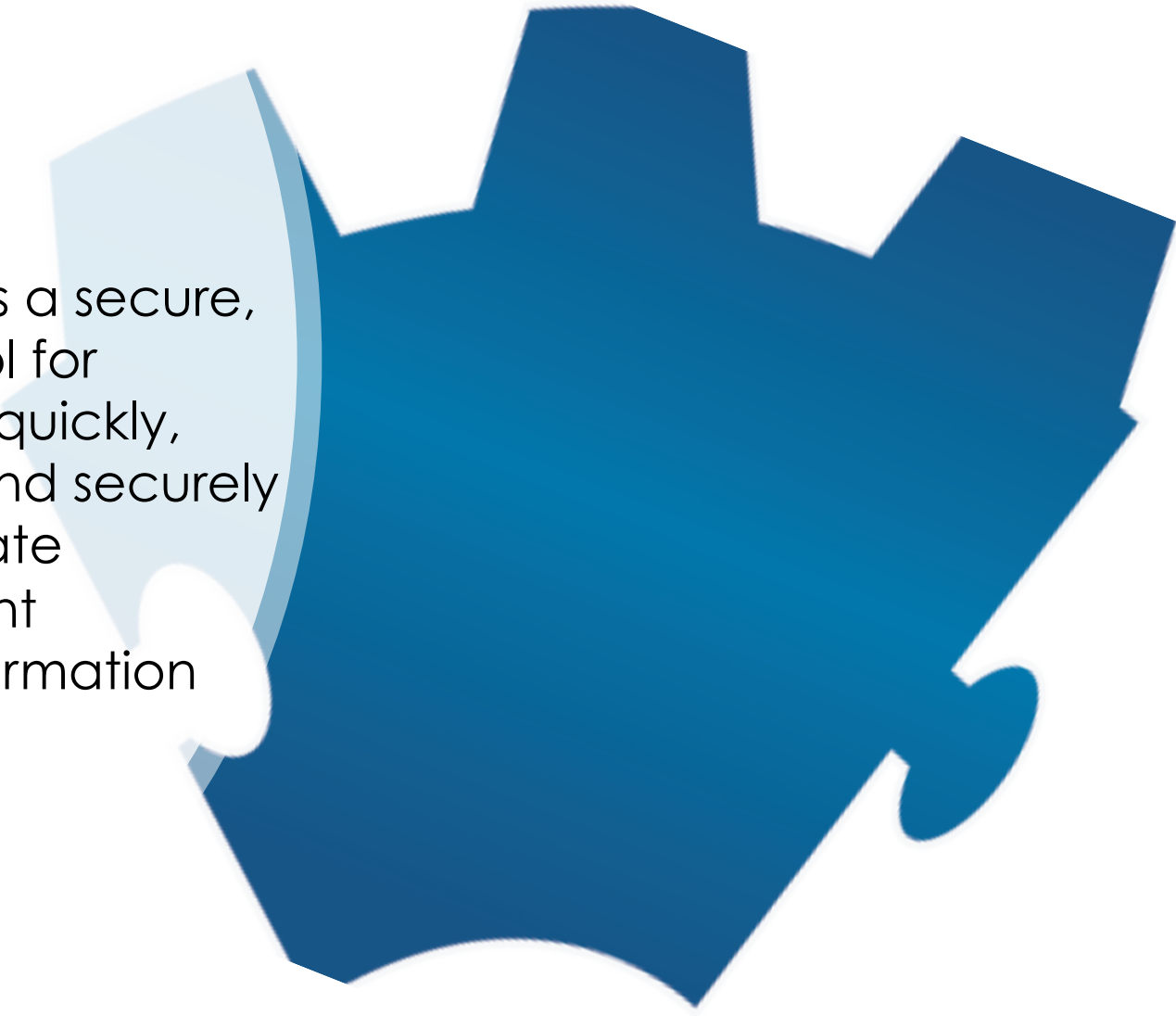


State Information Data Exchange System


Created through a partnership with NASWA
USDOL, states and third-party administrators


LIFE CYCLE OF A UI CLAIM

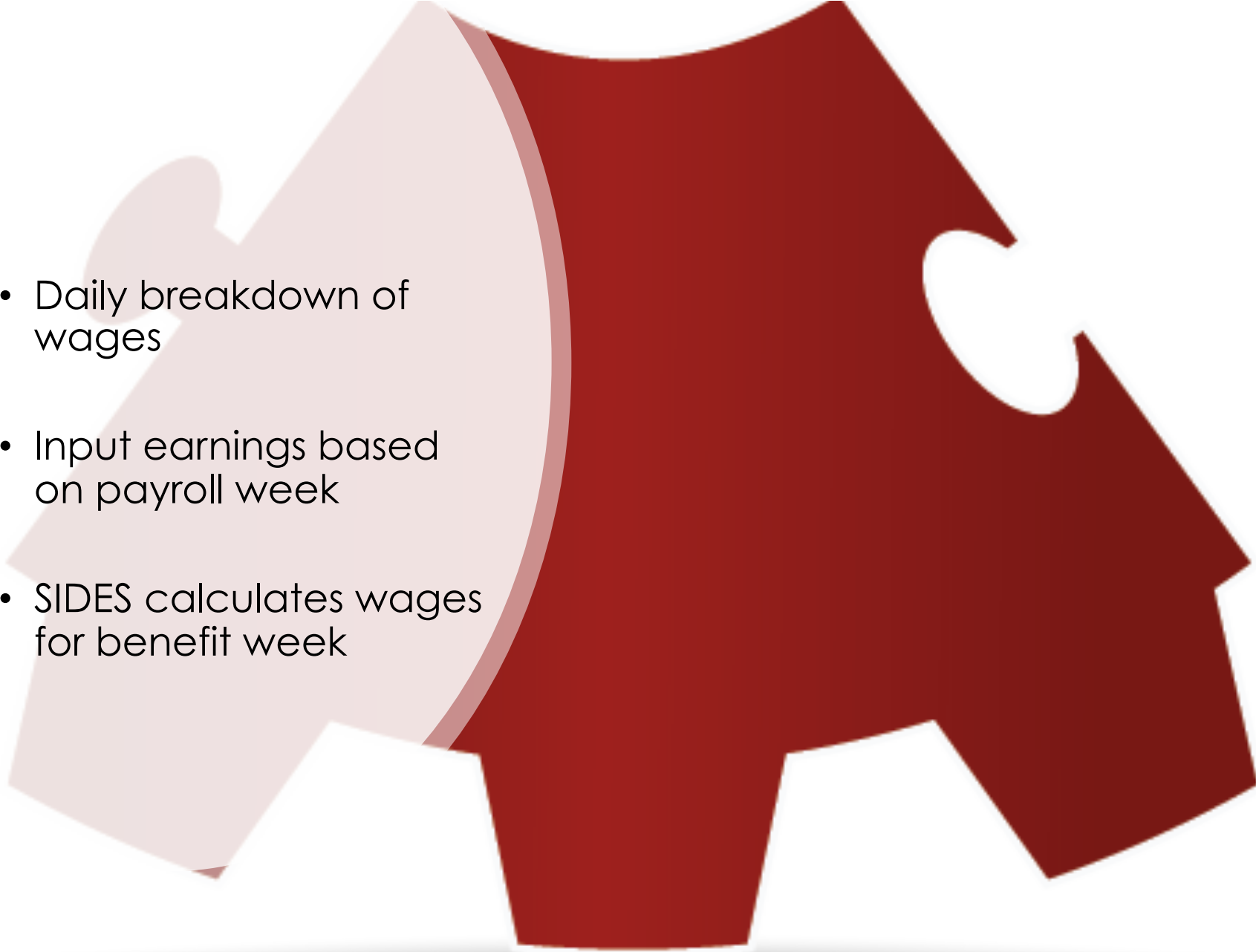


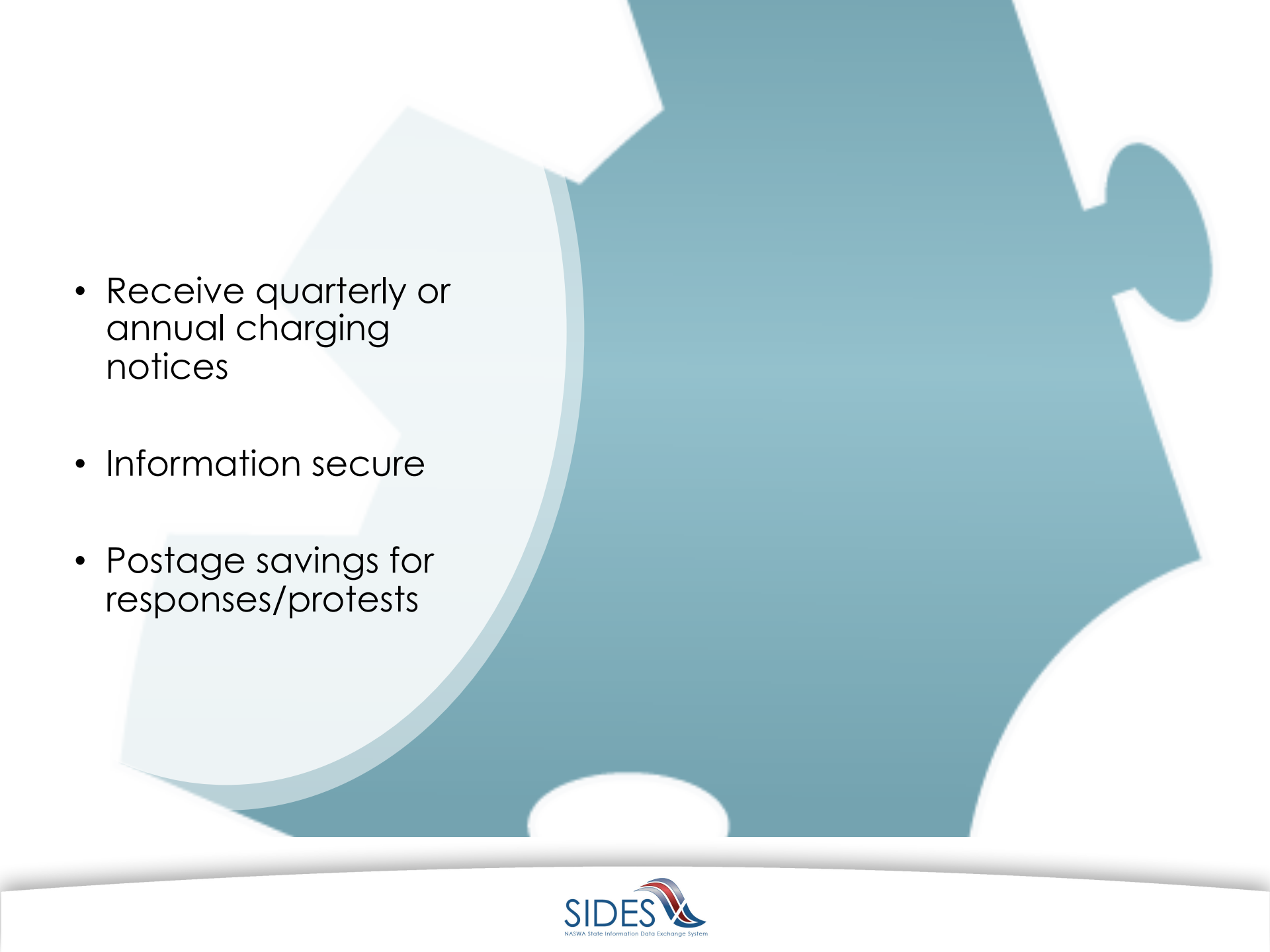


SIDES provides a secure, electronic tool for employers to quickly, accurately, and securely respond to state unemployment insurance information requests.

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- Electronic notifications
 - Receive individual claim potential charges
 - Confirm UI Agency receipt
 - Report missed separation issues

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- A large, stylized red gear graphic that occupies the right half of the slide. It has a thick red border and a lighter red fill. The gear is positioned such that its teeth extend towards the right edge of the frame.
- Standard format all SIDES users will recognize
 - Easy to implement
 - Faster notice of appeals

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- Daily breakdown of wages
 - Input earnings based on payroll week
 - SIDES calculates wages for benefit week

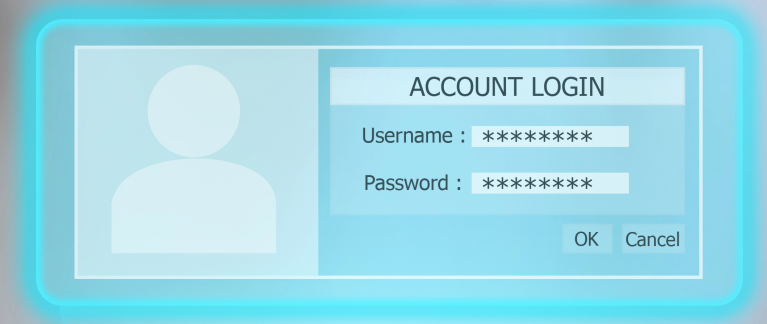
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- Receive quarterly or annual charging notices
 - Information secure
 - Postage savings for responses/protests

REGISTRATION IS EASY

Go to info.uisides.org

Select E-Response Assistance

Single Sign On may be available through State Workforce agency employer portals for direct access to SIDES



Benefits of Using SIDES

Reduced postage costs

Faster response times

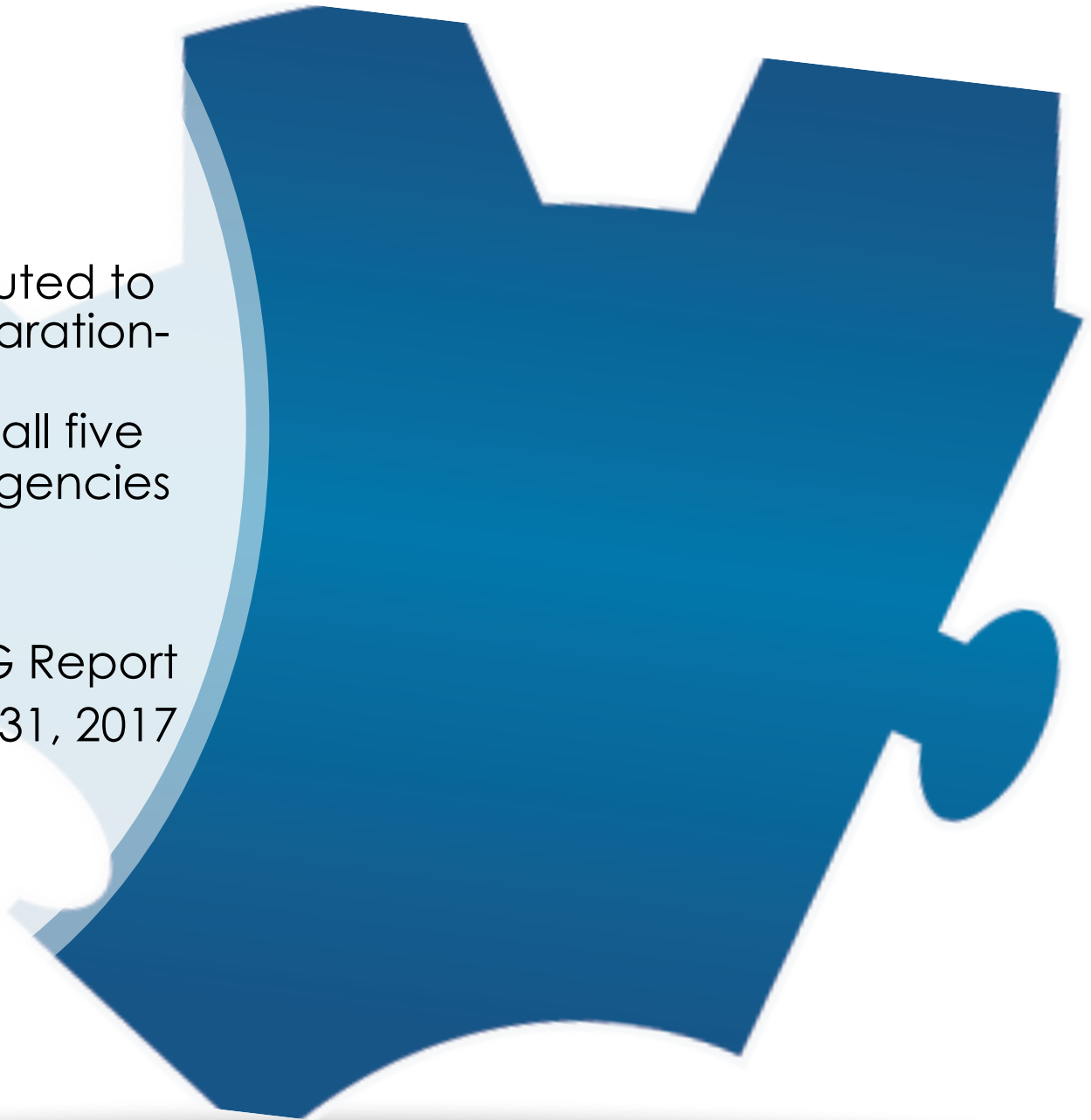
Staff time savings

Integrity focused

Proven track record

Standard format

Customizable integration



“SIDES has contributed to
a reduction in separation-
related improper
payment rates for all five
State Workforce Agencies
we sampled”

~OIG Report
March 31, 2017

Join the SIDES Community

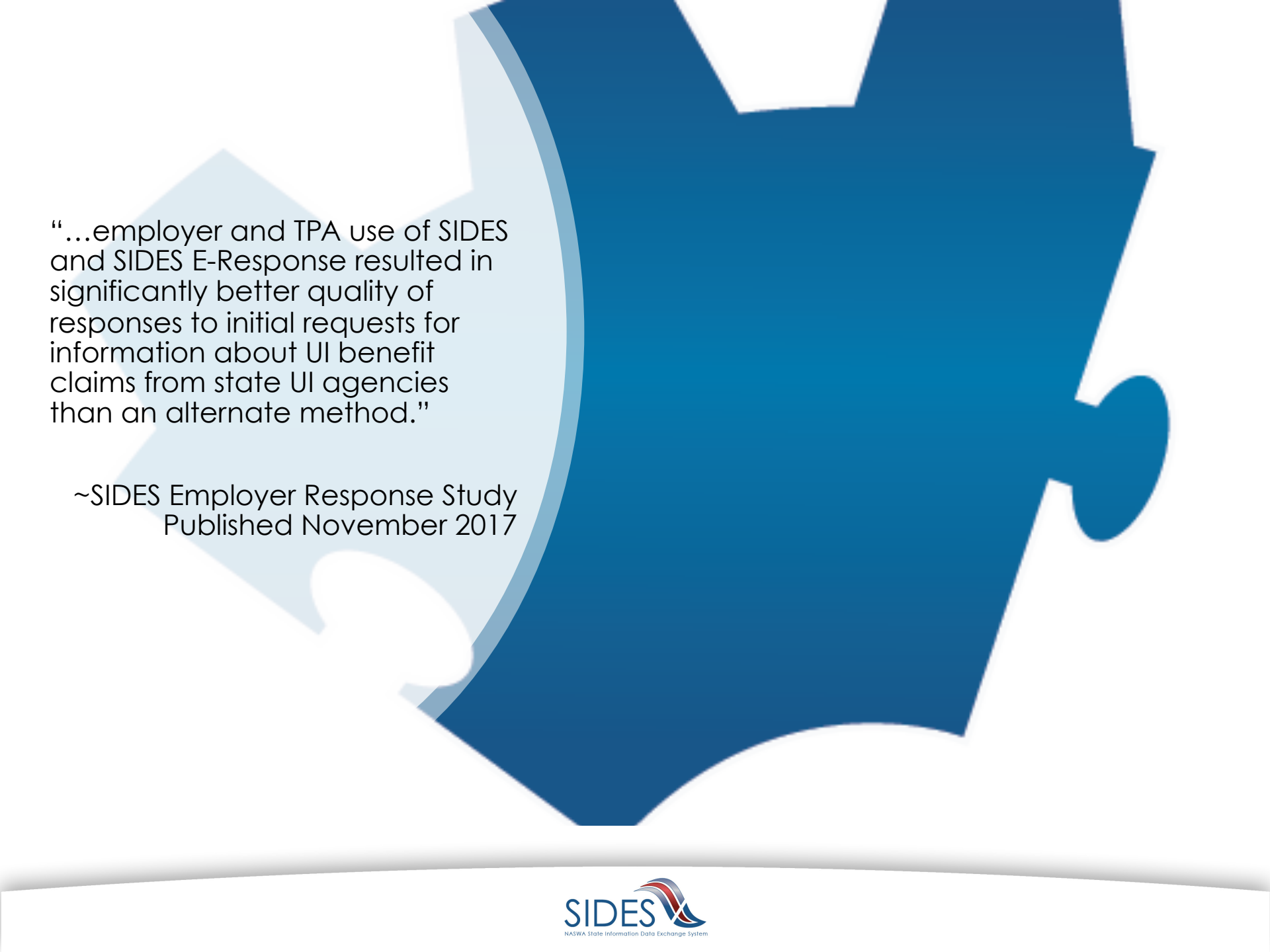
- Visit a NASWA table at select SHRM conferences
- Watch for state sponsored webinars on social media
- Connect with states to improve integrity



SIDES Interactive Toolkit



<http://sidesitk.naswa.org/sides>



“...employer and TPA use of SIDES and SIDES E-Response resulted in significantly better quality of responses to initial requests for information about UI benefit claims from state UI agencies than an alternate method.”

~SIDES Employer Response Study
Published November 2017

SIDES Employer Response Study

Completed August 2017

Purpose:

Determine the adequacy and quality of information returned to states



What was Reviewed?

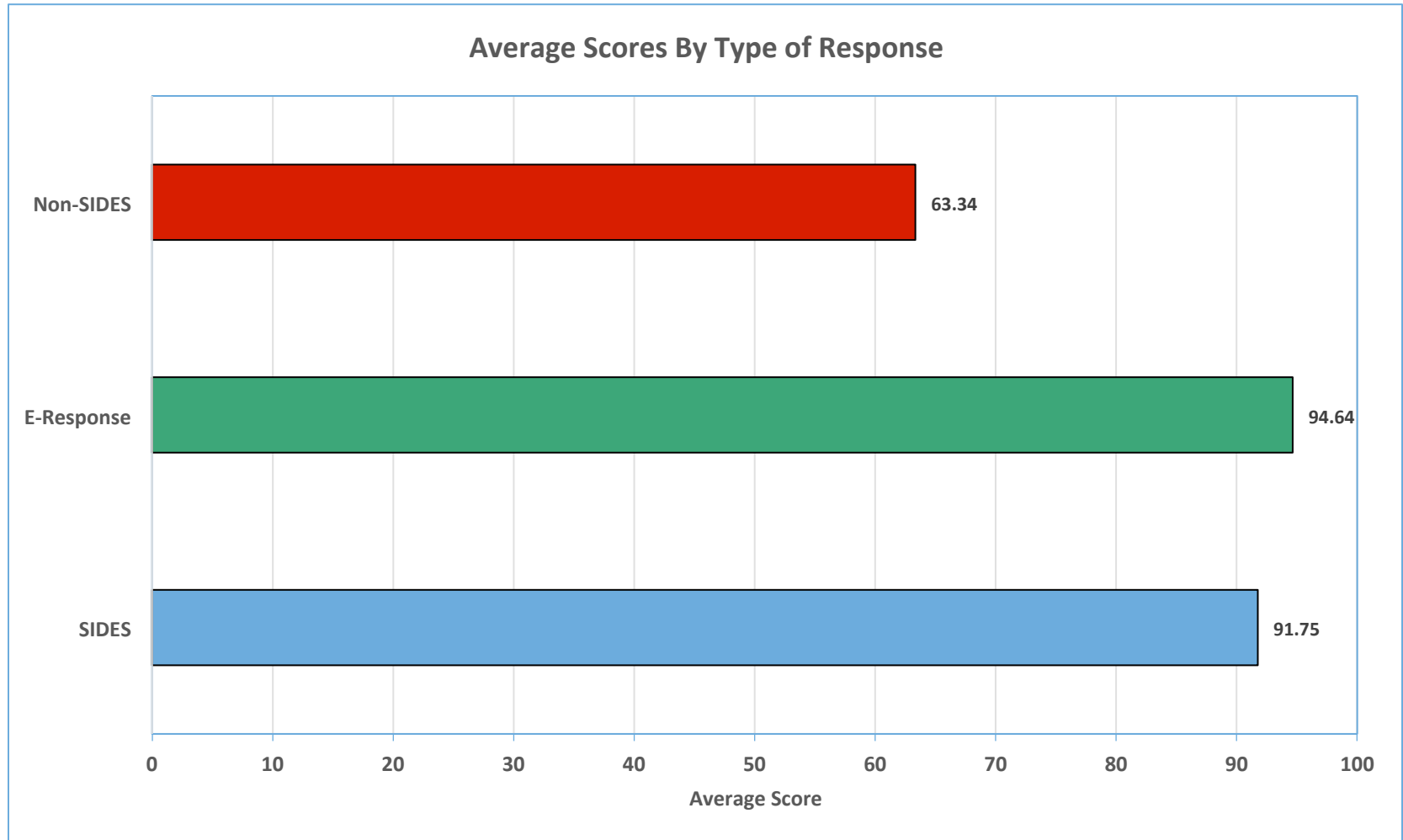
Response Types:

- UI SIDES
- SIDES E-Response
- Paper

2,250 in total from five sample states



Study Cumulative Results



Coming Summer 2018



Revised SIDES E-Response

Email: uisides@naswa.org

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- @NASWAorg
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