



# UI Automation

## A TPA Perspective

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# Outline

1

State Employer  
Portals

2

SIDES  
Exchanges

3

New MPC  
Format

4

SI Attachments  
& Adequacy

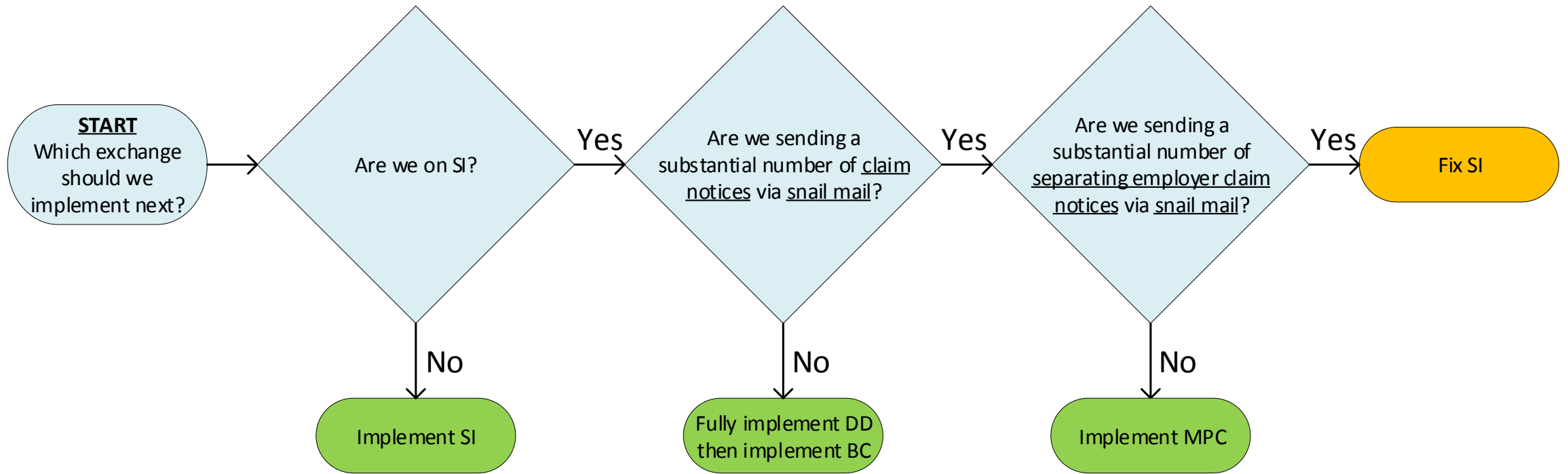
# State Employer Portals

Electronic POA  
Submission  
TPA Employer List  
Contribution Rates

TPA/Employer Inbox  
Lack of SIDES Integration  
Competition with Existing SIDES  
Exchanges

Exchange Code	Exchange Name	States Live	TPAs, PEOs & Employers Live	Comments
SI	Separation Information	50	28	Mostly successful. Very few bad apples (duplicate systems, improper integrations, etc.). Attachments pose a threat (more on this later).
MPC	Monetary and Potential Charges	9	13	TPAs are fully onboard (Thanks to NY). More states need to implement, especially base period charging states. New format will alleviate some headaches and provide more functionality (more on this later).
DD	Determinations and Decisions	1	0	Only state implementation is not a full one (does not allow appeals through the exchange). More full state implementations needed before TPA community dives in. CO, IA and WI currently in development.
BC	Benefit Charges	0	0	New exchange, great potential for all parties. KS and IA currently in development.
EV	Earnings Verification	12	1	Not particularly exciting for TPAs.

# Current State of SIDES Exchanges



Next Exchange

# MPC Exchange

- MPC = Monetary & Potential Charges
- Paper Analogues:
  - Notice of Wages Used for Unemployment Insurance Claim (CA)
  - Notice of Maximum Potential Chargeback (TX)
  - Request for Relief from Charges (PA)
  - Notice of Unemployment Claim, Wages Reported, & Potential Charges (NC)
  - Monetary Determination (MI)
  - Benefit Charging Notice (WA)
  - Statement of Potential Charges (Notice of Claim Filed) (TN)
  - Notice to Base Period Employer of Claim Filed for Unemployment Benefits (MO)

WAGES YOU REPORTED BY QUARTER USED TO ESTABLISH THIS CLAIM (BASED ON STANDARD BASE PERIOD)  
FOR INFORMATION REGARDING BASE PERIOD, SEE ENCLOSED INSTRUCTIONS

03-31-17	06-30-17	09-30-17	12-31-17	<b>TOTAL WAGES REPORTED BY YOU</b>
\$ .00	\$ .00	\$ .00	\$ 5959.27	
				<b>\$ 5,959.27</b>

TOTAL WAGES REPORTED BY YOU AND ALL OTHER EMPLOYERS TO ESTABLISH THIS CLAIM ..... \$ 16,836.28  
THE PERCENTAGE OF BENEFITS CHARGEABLE TO YOUR RESERVE ACCOUNT IS ..... 35.395 %  
THE CLAIMANT'S WEEKLY BENEFIT AMOUNT IS \$242 TO A MAXIMUM BENEFIT AMOUNT OF ..... \$ 6292

DATE OF APPLICATION		BASE YEAR		BASE YEAR PERIOD		LAST DATE FOR WHICH WAGES REPORTED		FORM OR USE ONLY	
01-07-18		01-05-19		10-01-16		09-30-17		02-06-18	
DATE OF SEPARATION		REASON FOR SEPARATION		FEDERAL REGION		MAILING DATE			
01-07-18		10-01-16		10-01-16		09-30-17			
SERVICE CENTER	TYPE OF CLAIM	WAGES IN YOUR EMPLOY				TOTAL WAGES	CREDIT TOTAL OF ALL EMPLOYERS	HIGH QTR. WAGES	FORM PERCENT CHARGE
		1-17	2-17	4-16					
	UC	4,752.00	7,738.84	12,856.00		25,346.84	30,048.81	38	12,856
BLOCKS FOR USE ONLY									
UNEMPLOYMENT COMPENSATION		EMPLOYER'S ALLOWANCE		FILE CODE					
505		26		13130		0 0 0 1			

NOTE: LACK OF WORK separations DO NOT QUALIFY for relief. DO NOT RETURN THIS FORM-Read and retain for your records.

FOR SEPARATIONS OTHER THAN LACK OF WORK, FAILURE TO COMPLETE THIS COULD RESULT IN UNNECESSARY CHARGES TO YOUR UNEMPLOYMENT COMPENSATION ACCOUNT.

Fill in the circle of the applicable work separation reason below. If the correct separation reason is not listed, darken circle 10, furnish a brief explanation and mail this form to the address shown in the upper left-hand corner or fax this side of the form to (512) 305-9667.

- |   |  |
|---|--|
| <input type="radio"/> 1 Lack of Work or Reduction in Force  | <input type="radio"/> 6 Quit for personal reasons  |
| <input type="radio"/> 2 Temporary Layoff or Individual works as needed  | <input type="radio"/> 7 Fired for work-related misconduct  |
| <input type="radio"/> 3 Failed to report for further assignment after completing temporary work, as specified in the hiring | <input type="radio"/> 8 Separation from work caused by explosion, fire, flood, or other natural disaster |
| <input type="radio"/> 4 Quit due to personal medically verifiable illness or medically verifiable illness of minor child    | <input type="radio"/> 9 Fired for inability to perform work due to a disability                          |
| <input type="radio"/> 5 Still working, no change in hiring agreement  | <input type="radio"/> 10 Other (Explain Below)   |

10 Other Separation Information: \_\_\_\_\_

FILED	BASE YEAR START/END	WEEKLY	MAXIMUM
5-21-17	01-01-16 TO 12-31-16	590	15340
INITIAL CHARGES	EXPIRES	CONTROL	MAILED
\$15,540.00	05-19-18		06-06-17

100 WORKER'S LAST DAY OF WORK: \_\_\_\_\_  
REASON FOR SEPARATION OR TERMINATION: \_\_\_\_\_

1. TO REQUEST RELIEF, PLEASE CHECK THIS BOX.   
2. TO REQUEST PART-TIME RELIEF, CHECK THIS BOX.   
I certify that the information is true and accurate to the best of my knowledge.  
SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_ PHONE \_\_\_\_\_  
TO THE EMPLOYMENT DEPARTMENT. EO: 990

# MPC Exchange

## • Functionality

- States sends:
  - Basic Claim and Claimant Information
  - Maximum Potential Charge to Employer
  - Base Period Wages Used
- Employer can respond:
  - Separation Information
  - Request for Relief of Charges
  - Corrected Wages

## • Upcoming Data Format Update

- Planned for Q1/Q2 2019
- Fewer conditional fields
- Merging of redundant fields
- Important fields now required
- Addition of “Request Relief of Charges” checkbox (controlled by states)
- Separation Information
  - No restrictions on employer/TPA response
  - Added Discharge and Voluntary Leave reasons -> Gross Misconduct in base period

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State attachments on SI requests, especially when factored into adequacy requirements, pose an existential threat to the standard format.



The SIDES community must band together and decide on ground rules for adequacy relating to SI responses.



Such an effort would mark an important win for the standard format and will move us closer to USDOL's goal of 100% electronic claims.

## State Attachments & Adequacy