

# **Improving UI Through Collaboration**

by

**Douglas J. Holmes, President**

**UWC – Strategic Services on Unemployment &  
Workers' Compensation**

**[holmesd@uwcstrategy.org](mailto:holmesd@uwcstrategy.org)**

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# Effective Methods for UI Stakeholder Collaboration

- States vary in the methods used to evaluate and develop unemployment insurance law, policy and administration.
- State UI Advisory Councils vary in authority. Models include
  - Research only councils with academic focus.
  - Policy councils that advise the state UI agency about customer impact and best practices.
  - Legislative advisory councils that review proposed legislation for federal compliance, fiscal impact, and impact on stakeholders.
  - Combinations of research, legislative and policy collaboration.
- Councils also vary in composition with legislative leaders, gubernatorial appointments, business, labor and public representatives.
- Legislative committee collaboration with dedicated policy staff.

# Questions for the Panel About UI Collaboration

- How does the State of Washington address collaboration of stakeholders with respect to UI?
- What has been the value of the advisory council and collaboration dialogue?
- Do you have examples of situations in which collaboration avoided problems or enabled improvements?
- Have there been issues that are too politically charged to address through collaboration? How are they handled?
- What are your recommendations for UI collaboration in the future and for other states?