

UI Automated Systems and SIDES

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MISSISSIPPI DEPARTMENT *of* EMPLOYMENT SECURITY

Unemployment Insurance Services for Employers

- Register New Business (2006)
- Register Third Party Agent (2006)
- File Original/Adjusted Tax and Wage Reports (2006)
- Pay Unemployment Tax (2006)
 - Level Payment Plan (2010)
- Quick ACCESS (2008)
 - Provide Separation Information
 - Provide Earnings Information converting payroll dates and earnings to Sunday - Saturday weekly format
- ENSARS (2011)
 - Report Separation prior to claim filed
 - Report Refusal of Work prior to claim filed

Unemployment Insurance Services for Employers (Continued)

- File Appeals (2008)
 - Submit contact details for appeal hearing
- View Charges (2010)
- SIDES (2011)
- E-Response (2012)
- Email Notification of Tax Correspondences (2016)
- Email Notification of Benefits Correspondences (2017)

QuickACCESS vs SIDES E-Response

- QuickACCESS implemented 2008, prior to SIDES E-Response
- QuickACCESS does not require:
 - User Id and Password
 - State Employer Identification Number
 - Federal Employer Identification Number
- QuickACCESS has specific questionnaires for each separation reason instead of one standard questionnaire
 - Reduces additional employer contact for specific information
- QuickACCESS has fewer pages to navigate

QuickACCESS

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Welcome NMON-110

QuickACCESS
* Required Information

1. * Authorization Code 

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Welcome NMON-114

QuickACCESS
* Required Information

1. * Claimant SSN
2. * Confirm Claimant SSN

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E-Response

SIDES E-Response

[Users Guide](#)
[Help with E-Response](#)
[* indicates a Required Field](#)

All values entered into the FEIN/SEIN/PIN fields are case Sensitive

Note: Dashes and/or other punctuation should be omitted from the Federal Employer Identification Number.

* State:  

* Federal Employer Identification Number:  

* State Employer Identification Number:  

* Identification Number/Access Code (PIN):  

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QuickACCESS Specific Questionnaires Reduce Employer Contacts

QuickACCESS

- 16 Discharge Reasons with 16 Specific Questionnaires
- 15 Voluntarily Leaving Reasons with 15 Specific Questionnaires

SIDES E-Response

- 8 Discharge Reasons in 1 Standard Questionnaire
- 10 Voluntarily Leaving Reasons in 3 Standard Questionnaires

e.g. QuickACCESS Fighting Questionnaire

1. When was the claimant fired/discharge?
2. When did the last incident occur?
3. Did the claimant have a physical fight with another person at work?
4. How did you determine the claimant started or was a willing participant in the physical fight?
5. Was the other person in a supervisory or management position?
6. Did the claimant admit to having a physical fight?
7. Where there any witnesses?
8. Did the other person involved in the physical altercation become a willing participant?
 - If yes, were they discharged?
9. Enter any additional information you feel may be necessary.

SIDES E-Response Fighting Questionnaire

1. What was the final incident that caused the discharge?
2. What was the date of the final incident?
3. Did the claimant violate company policy?
 - a. If yes, was the claimant aware of the policy or unacceptable behavior that contributed to the discharge?
 - b. If yes, how was the claimant aware of the policy or unacceptable behavior that contributed to the discharge?
4. What was the date the claimant violated a rule, behaved unacceptably, was absent or late prior to the final incident?

SIDES E-Response Fighting Questionnaire (Continued)

- a. What was the reason for the prior incident(s) of rule violation, unacceptable behavior, absenteeism or lateness?
 - b. Was the claimant warned for the prior incident?
 - c. What was the date of the prior incident warning?
 - d. Describe what the prior incident warning said.
5. What was the name of the person who discharged the claimant?
 6. What is the title of the person who discharged the claimant?
 7. Provide any other comments regarding why the claimant was discharge.

QuickACCESS vs SIDES E-Response

Fighting Questionnaire

Recap

- QuickACCESS has 9 specific fighting questions
vs SIDES E-Response 7 standard questions
- Because the SIDES E-Response 7 standard questions are not specific to the reason for discharge additional employer information is required to determine misconduct

Future

- Nationwide Specific Separation Questionnaires
 - Majority of separation issues are the same for each state
 - Very few states need additional separation questions
 - State laws vary for non-separation issues more than separation issues.
 - Train employers on specific separation questionnaires
 - Benefits Employers
 - Benefits Claimants
- One centralized location for all Employer Services
- Non-Separation
- Suspected Fraud
- New Hire/Return to Work

Future E-Response

What if the State notified the Central Broker and the Central Broker notified the Employer/TPA?

